

## Moving into Buckinghamshire

What you need to know  
about the help available if  
you move into the county

# Moving into Buckinghamshire

## I receive care and support from my local council and want to move to Buckinghamshire. What should I do before I move?


You should let your local council know of your plans to move. They will let you know what your options are and help with the move. Your local council will make contact with Buckinghamshire Council and together we will make sure you have care and support when you arrive in your new home.

We will provide you with relevant information and advice. We will let you know what to expect from us and your previous council. We will also make sure your carer receives the support they need too.

## What support is available in Buckinghamshire?

You can find information about the care and support available in Buckinghamshire by looking on our Care Advice Buckinghamshire website. Our online directory also has information on local organisations that provide care and support in the community. If you would rather speak with someone, please feel free to call us.

 **Go online:** [careadvice.buckinghamshire.gov.uk](http://careadvice.buckinghamshire.gov.uk)

 **Call:** 01296 383204

## What happens when I move?

We will work with your current council to make sure you get the support you need. We will ask your current council for information about your existing care and support plan and any care you receive. We will also talk with you and complete our own assessment of your care needs. If we are unable to complete an assessment before you move, we will continue to provide you with the same care you currently receive.

## **Will the care I receive change when I move?**

Your needs will be assessed by Buckinghamshire Council in line with Better Lives ([www.buckscc.gov.uk/services/care-for-adults/better-lives/](http://www.buckscc.gov.uk/services/care-for-adults/better-lives/)). This is a strengths-based approach that focuses on your independence and wellbeing.

 **Go online:** [www.buckscc.gov.uk/services/care-for-adults/better-lives](http://www.buckscc.gov.uk/services/care-for-adults/better-lives)

## **What about my Direct Payment and the equipment I have now?**


Your current council should continue paying you your Direct Payment. After we have completed our assessment, if there are any changes to the amount of money you receive we will talk this through with you.


If you have equipment, you may be able to bring it with you. We will talk with you to decide what would help in your new home and Buckinghamshire Council will support with installing it and any future repairs or support you need.

## **What if the person I care for is moving to Buckinghamshire, but I am not moving with them?**

If you provide unpaid care to someone, you are entitled to support from the same council that provides care and support to them. After the person you care for moves to Buckinghamshire, we will be happy to support you and you should be offered a carers assessment.

You can also contact Carers Bucks for information and guidance.

 **Go online:** [carersbucks.org](http://carersbucks.org)

 **Call:** 0300 777 2722

**Use this space to write down things you need to remember to tell us**

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## **How to contact us**

### **Adult Care Services**


To get more information about adult social care services you can:

 **Go online:** [buckinghamshire.gov.uk](http://buckinghamshire.gov.uk) and click on 'Care for Adults'


 **Call:** Social worker: \_\_\_\_\_ Team: \_\_\_\_\_

### **Are you worried about somebody?**


If you or someone you know is at risk of abuse or neglect:


 **Call:** 0800 137915 (24 hours a day)

### **If you would like to give us feedback**

 **Go online:** Please complete the online form at [buckinghamshire.gov.uk](http://buckinghamshire.gov.uk)

If you prefer you can:

 **Call:** 01296 387844

 **Email:** [complimentsandcomplaints@buckinghamshire.gov.uk](mailto:complimentsandcomplaints@buckinghamshire.gov.uk)