

# What is Bucks SENDIAS Service?



All local authorities, by law, have to provide impartial information and advice on special educational needs and disabilities (SEND) for:

- Children with SEND
- Their parents/carers
- Young people (aged 16 - 25) with SEND

**Free**

**Confidential**

**Impartial**

**At arm's length**

Bucks SEND IAS Service is the one-stop impartial information, advice and support service for Buckinghamshire.



[Bucks SENDIAS Service video](#)

[Information, advice and support services and minimum standards animation](#)

# There's no I in EHCP, there should be, it's me



What is working well and what is not working?

Working Well	Not Working
	

# For help from our service

- 1. Use the step-by-step information on our new webpages:
- [Bucks SENDIAS service | Buckinghamshire Council](#)
  
- 2. If necessary, contact us using our:
- *clickable* [Bucks SENDIAS Contact Form](#)

If you require general advice from one of our advisers, we invite you to use our live web chat service that is accessible via our website

[www.buckinghamshire.gov.uk/sendias](http://www.buckinghamshire.gov.uk/sendias)

**There will be one adviser available for each 2 hour session, every week (term time only):**

- **Monday 13:00 – 15:00**
- **Friday 10:00 – 12:00**

To access the live chat, please click this button that appears on any of the Bucks SENDIAS web pages.



Please have any relevant supporting documentation in electronic format available to share via the chat.

[Home](#) / [Schools and learning](#)

## Bucks SENDIAS service

The Special Educational Needs and Disability Information, Advice and Support Service or SENDIAS, provides free, confidential, impartial information, advice and support on all matters relating to special educational needs and disability for children and young people aged 0 to 25 and their parents/carers. Here you will find our informative resources which will help answer questions you may have. Please note we are not part of the Buckinghamshire Integrated SEND Service (iSEND).

### What is Bucks SENDIAS

We offer information, advice and support on all matters related to SEND

### Support for SEND

Find out about your rights and what help is available

### What to do when things go wrong with SEND

Challenging decisions - Complaints, appeals, disability discrimination

[www.buckinghamshire.gov.uk/schools-and-learning/bucks-sendias-service/](http://www.buckinghamshire.gov.uk/schools-and-learning/bucks-sendias-service/)

# Support for SEND

## Contents

### **What SEND means**

[What help is available in Buckinghamshire](#)

[How to report a concern about a child or young person](#)

[SEN Support in early years - ages 0 to 5](#)

[SEN Support in mainstream school - ages 5 to 16](#)

[SEN Support in further education - ages 16 to 25](#)

[EHC needs assessments](#)

[EHC plans and annual review](#)

# What to do when things go wrong with SEND

## Contents

### **Complaining**

[That's not fair – Disability discrimination](#)

[Appealing](#)

### **Choosing an education provider**

Information about choosing an educational setting for children and young people with and without an EHC plan

### **Transport to education provider**

Information about transport to education for children with SEND

### **Getting your voice heard**

Information and advice on your legal right to have your views heard.

### **Working with professionals**

Information for the Education, Health and Care coordinators (EHCCo) in the Bucks area

### **News, events and webinars**

The latest news, events and updates

### **National SEND information and advice**

Organisation, support, information and advice

### **Other places to find help**

Where to find additional help and information

### **Contact SENDIAS**

Free, confidential, impartial information, advice and support relating to SEND

### **Preparing for Adulthood Transition Guide**

A guide for parents and carers of young people with special educational needs and disabilities.

# Joint FACT Bucks/SENDIAS webinars

- [SENDIAS news, events and webinars](#)

## Webinars

Webinars are co-produced with [FACT Bucks](#), for parents and carers.

- > Alternative provision and EOTAS
- > Capturing your child's views
- > Choosing a new early years setting, school or further education provider
- > EHC needs assessment
- > Emotionally-based school avoidance
- > Introduction to Bucks SENDIAS service
- > Mental capacity and decision making
- > Navigating the health service
- > Parents and carers new to SEND
- > Parents communicating confidently
- > Phase transfer and appealing about an EHC plan
- > Preparing for Adulthood - education, employment and meaningful occupation
- > Refusal to assess
- > SEN Support

# SENDIAS email news updates

## Important information

In this news update you will find information about:

- **Support and information for children and young people with SEND**
- Bucks Skills Show 2024
- Supported Internships
- Marriott Hotel Supported Internship opportunities
- Multiply cooking and well-being
- Guide on using a CPAP machine
- **Your views needed - important surveys for families**
- FACT Bucks Parent Carer Forum - SEND Survey 2024
- FACT Bucks and Healthwatch - Health Transitions 14+
- **Support and information for families**
- Our next webinar: Independent Living - This will now take place at 10am on Friday 17 May
- Autism Early Support - The Parent's Portal
- Autism Central South East Hub - Peer Education Programme and South East Events
- EarlyBird Plus programme
- Bucks Healthcare Trust weekly health clinics

## Join our mailing list

If you would like to receive our latest news updates, or hear about our upcoming training and events, click on the link below and complete the form to join our mailing list.

Join our mailing list

[Ways to get in touch with the SENDIAS team | Buckinghamshire Council](#)

# Suggestions for you

- **Buckinghamshire processes and help**
- [Local Offer for SEND in Buckinghamshire | Family Information Service](#) includes information on local support groups, schools, things to do
- Families can sign up for the Disabled Children Register to help Buckinghamshire to plan services for disabled children and receive a Max card offering discounted family days out: [Disabled Children Register and Max card](#)
  
- **National advice on SEND law**
- [\(IPSEA\) Independent Provider of Special Education Advice](#) – national charity providing SEND advice including informative webpages and helplines
  
- [Home - childlawadvice.org.uk](#) – national charity providing SEND advice including informative webpages and helplines
  
- The best source of advice on benefits for children with SEND is Contact - [Benefits & money | Contact](#) Contact have webchat available on their website. They also offer a full benefits check, call their freephone helpline on 0808 808 3555, Monday-Friday, 9.30-5pm or email [helpline@contact.org.uk](mailto:helpline@contact.org.uk)



# Bucks SENDIAS service

