

Non-Disclosure

What you need to know about non-disclosure

Non-Disclosure

What does Non-Disclosure mean?

Non-disclosure means that if you have been asked to fill out a Financial Assessment document, and you have elected to not provide your information or have not returned the document, you will be classed as Non-Disclosure.

Non-Disclosure means that the council cannot calculate how much you may contribute towards your care.

What does this mean for my finances?

A Financial Assessment is mean tested, so by not providing Buckinghamshire Council with your financial information we are unable to calculate how much financial support you may be entitled to.

And in all cases, if you have selected to not disclose your or not to provide us with your financial information, you will be required to pay the full cost of your care. However, if you are under the capital threshold of £23,250, the council can offer some financial support.

Can I do another financial assessment?

Yes. You can request a Financial Assessment from your social worker at any time or by contacting Buckinghamshire Council. Especially if you feel that your financial circumstances have changed.

I can pay the full cost of my care; do I still have to complete a Financial Assessment?

No. If you can afford to pay the full cost of your care and are happy to sign a document agreeing to the Council's terms, then No, you will not need to complete the Financial Assessment form.

However, if you do not complete a financial assessment and do not follow with the Council's Charging Policy, you will still be asked to pay for the full cost of your care.

I'm worried about sharing my financial information.

Many people are wary about sharing their financial information with people and being prudent is sensible.

Buckinghamshire Council stores all information securely, taking great care to protect confidential and sensitive records from being misused or stolen. All employees who handle confidential information have training and regular refresher courses on data protection and GDPR rules. The council has strict policies and procedures for handling service users' information which all employees follow.

If you have any concerns about sharing your data, please speak to your social worker for more information.

Who can I ask for help filling out the assessment?

If you are worried or having trouble filling out the Financial Assessment, ask your social worker. They may be able to arrange additional support.

Can I do a Financial Assessment Online?

Yes. Financial Assessments can be carried out online. Just search 'Online Contribution Calculator' at www.careadvice.buckinghamshire.gov.uk.

Example 1:

Mr. Jones needs to move into a care home.

Shady Acres Care Home costs £1200 per week. Mr Jones received a financial assessment but did not want to share his financial information with the council. As a result, Mr Jones is being asked to contribute the full £1200 per week towards his care home.

If Mr Jones had completed the financial assessment and disclosed his information: we can see that Mr Jones is below the capital limit and does not own his own home. Because Mr Jones disclosed his financial information, we calculate that he can afford to contribute £25 per week towards his care.

Example 2:

Ms. Patil needs help preparing meals at home.

1 hours' worth of home care costs from £20.24 per hour. Ms Patil needs two hours per day, seven times a week. In total this costs £283.36 per week.

Ms Patil forgot to return her financial assessment. As a result, Ms Patil is being asked to contribute the full £283.36 per week towards her home care.

If Ms Patil has sent her financial assessment and disclosed her information: we would see that Ms Patil is well below the capital limit. Because Ms Patil disclosed her financial information, we can calculate that she can afford to contribute £5 per week towards her care.

Contact details and icons

To find out more about Non-Disclosure, contact First Response & Short-Term Intervention:

 Call: 01296 383204

 Email: ascfirstresponse@buckinghamshire.gov.uk



Use this space to write down things you need to remember to tell us

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How to contact us


Adult Care Services

To get more information about adult social care services you can:


-  Go online: buckinghamshire.gov.uk and click on 'Care for Adults'
-  Call: 01296 383204

Are you worried about somebody?



If you or someone you know is at risk of abuse or neglect:

-  Call: 0800 137915 (24 hours a day)

If you would like to give us feedback

-  Go online: Please complete the online form at buckinghamshire.gov.uk

If you prefer you can:

-  Call: 01296 387844
-  Email: complimentsandcomplaints@buckinghamshire.gov.uk